

## Says

Expressed confusion or uncertainty during task.

2/7

Dan

Expressed negative feelings about layout/design

2/7

Dan

Expressed positive feelings about layout/design

5/7

Dan

Found tasks easy and simple.

2/7

Dan

## Feels

Seemed confused, had trouble completing tasks.

5/7

Dan

Easily completed tasks without any trouble.

3/7

Dan

## Does

Clicked back and forth between pages multiple times.

4/7

Dan

Took alternate route to complete task.

2/7

Dan

Confused “community” page with “news” page.

3/7

Dan

Skipped task.

3/7

Dan